



SA's Largest IT Manufacturer and Distributor

WARRANTY DEPARTMENT

165-187 Franklin Street
ADELAIDE SA 5000

Monday to Friday
9:00 am to 5:30 pm
Ph: +61 8 8112 6070
Fax +61 8 8112 6080

PC SYSTEMS/NOTEBOOK REPAIR AUTHORITY REQUEST FORM

(Please complete this form and present when returning PC Systems and Notebooks for Warranty Repair)

COMPANY: _____

CONTACT NAME: _____

ADDRESS: _____

_____ CUSTOMER REFERENCE: _____

PH: _____ MOB: _____

E-MAIL: _____

<i>Office use</i>	
Received	____/____/____
Time	_____
Completed	____/____/____
<input type="checkbox"/> Date	_____
Name:	_____

IS THERE A PASSWORD ON THE PC / NB ?	YES / NO (PLEASE CIRCLE)	PLEASE WRITE PASSWORD CLEARLY	

OFFICE USE ONLY		CONDITION & ACCESSORIES	PLEASE PROVIDE AN ACCURATE FAULT DESCRIPTION
RA No			
INVOICE NO			
MODEL			
SERIAL			
PRODUCT (CIRCLE)	NOTEBOOK / PC		

SOFTWARE REPAIR AUTHORISATION AND SOFTWARE INDEMNITY AGREEMENT

Leader Computer Systems is not responsible for any backing up or loss of data incurred under any circumstances. Nor does Leader Computer Systems cover any operating system or any other software. The warranty does not cover problems caused by software or software compatibility with replacement parts. Virus removal, repair to operating system due to virus or any other software program damage, routine maintenance to virus or threat scanning software (ie : virus definitions, ad-ware, spyware or firewall updates) or operating system utility management software, or other software damage of any source. No software repair work may be carried out unless this Authorisation section is signed by the warranty holder or customer representative, and by doing so the customer agrees to pay the advised software repair rate. Failure to pay Leader for services rendered may result in cancellation of remaining warranty.

I hereby acknowledge that I may be liable for charges if this repair is not covered under the terms and conditions of Leader Computer PC Systems/Notebook Warranty.

Name : _____
(Print Full Name)

Signature: _____ Date: ____/____/____